THE PATHWAY SUPPORT CENTER

can assist you with a variety of needs including application questions, general program information, course registration, payment questions, portal and course technical issues, BYU-Idaho matriculation support, and other PathwayConnect and BYU-Idaho Online related issues. To view frequently asked questions, or to contact BYU-Pathway Support, visit byupathway.lds.org/help.

Pathway Support Center

Mentor

STUDENT

Service Missionary

Instructor

SERVICE MISSIONARIES

oversee the weekly Gatherings, train each lead student, and serve as a general support to you. They help create a safe and welcoming environment that fosters spiritual learning and assists you in becoming a disciple-leader and capable learner. Your missionary can help you with any questions about gatherings or locations.

MENTORS

are trained professionals designed to help students in PathwayConnect who run into roadblocks during their first semester. Mentors can help you to develop the knowledge, skills, and beliefs you need to reach success. If you feel like giving up, doubt your abilities, or are unsure if you can continue in PathwayConnect – a mentor can help.

INSTRUCTORS

are your course guides and want to help you succeed. Your instructor can answer questions regarding grading, assignments, and most other course-related concerns. You can contact your instructor through your course inbox, on the discussion boards, and through email.