

SIMnet Online

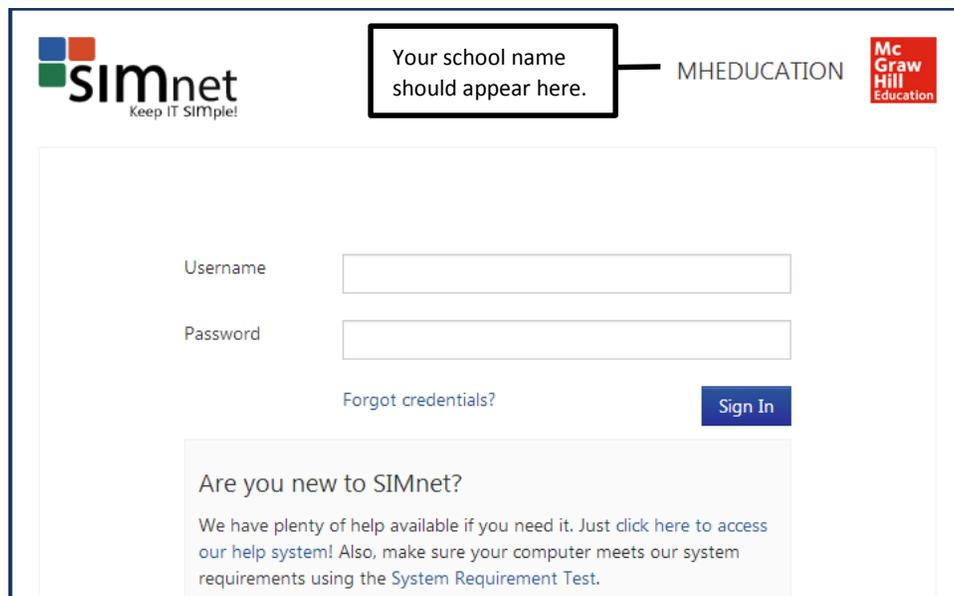
Student Registration Guide

School Name

<https://account.simnetonline.com>

Your SIMnet Log In Page

Every school has its own SIMnet log in page. The account URL (Web address) always begins with *https://* and ends with *simnetonline.com*. Notice that your school name appears in the upper right corner of the SIMnet log in page. Before registering your account, be sure to double-check that you are using the correct SIMnet page for your school.



Registering Your SIMnet Online Account

In order to use SIMnet, you must have a username and password, and you must enter a registration code to activate your account. Go to the section that best describes your situation.

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Registering Your SIMnet Online Account

I have a username and password

If your instructor has provided you with a username and password, enter them on the log in page, and then click the **Sign In** button.

The screenshot shows the SIMnet login interface. At the top left is the SIMnet logo with the tagline 'Keep IT SIMPLE!'. At the top right are the logos for 'MHEDUCATION' and 'Mc Graw Hill Education'. The main content area contains a 'Username' input field, a 'Password' input field, a 'Forgot credentials?' link, and a blue 'Sign In' button. Below these fields is a section titled 'Are you new to SIMnet?' with a link to access help. Two callout boxes are present: one on the left pointing to the Username and Password fields with the text 'Enter your username and password here to log in.', and one on the right pointing to the top right corner with the text 'Your school name should appear here.'

If you log in to SIMnet, and your account is not yet registered, you will not have access to any of the SIMnet materials until you fully register your account – either by entering a registration code or by purchasing access online.

I have a registration code

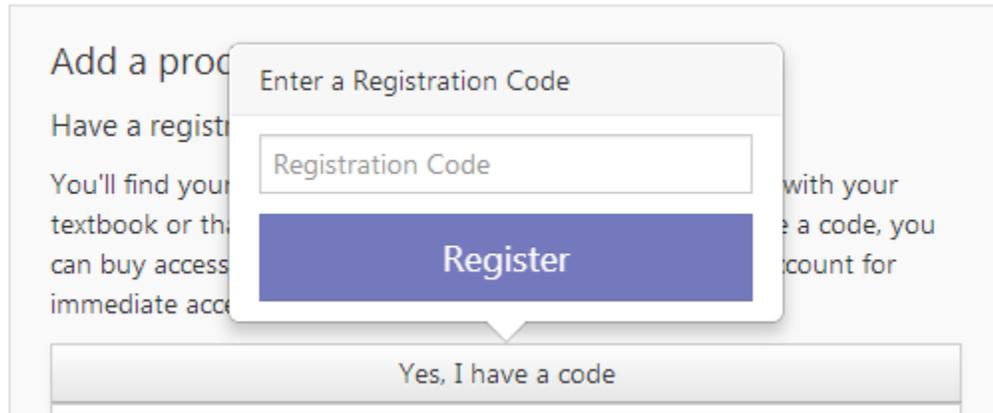
If you have a registration code, you may enter it.

1. Click the **Yes, I have a code** button

The screenshot shows a registration screen titled 'Add a product'. It asks 'Have a registration code?' and provides instructions: 'You'll find your registration code on a card that either came with your textbook or that you purchased separately. If you don't have a code, you can buy access with your credit card, debit card, or PayPal account for immediate access.' At the bottom, there are two buttons: 'Yes, I have a code' and 'No, I do not have a code'.

Registering Your SIMnet Online Account

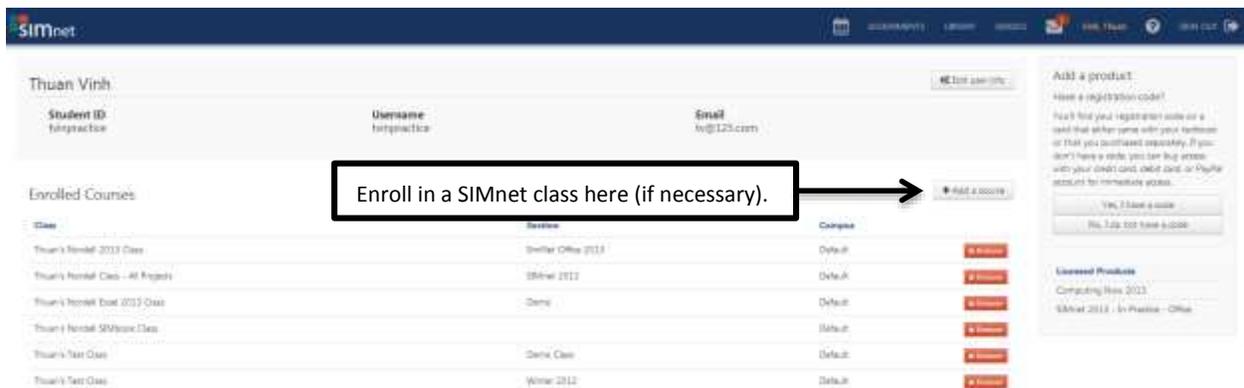
2. Type in the Registration Code and click the **Register** button



The screenshot shows a registration form with a modal dialog box. The dialog box has the title "Enter a Registration Code" and contains a text input field labeled "Registration Code" and a blue button labeled "Register". Below the dialog box is a button labeled "Yes, I have a code".

3. Confirm that you are enrolled in the correct SIMnet class. If you need to enroll yourself in a different SIMnet class, select the **Add a course** button, select correct campus (if necessary), find the class you want to enroll in (use the filtering as needed), and then click the **Enroll** button.

Note: Not all schools allow you to change SIMnet class enrollment.



The screenshot shows the SIMnet user interface for a user named Thuan Vinh. The user's profile information is displayed at the top, including Student ID, Username, and Email. Below this is a table of enrolled courses. A callout box with the text "Enroll in a SIMnet class here (if necessary)." and an arrow points to the "Add a course" button.

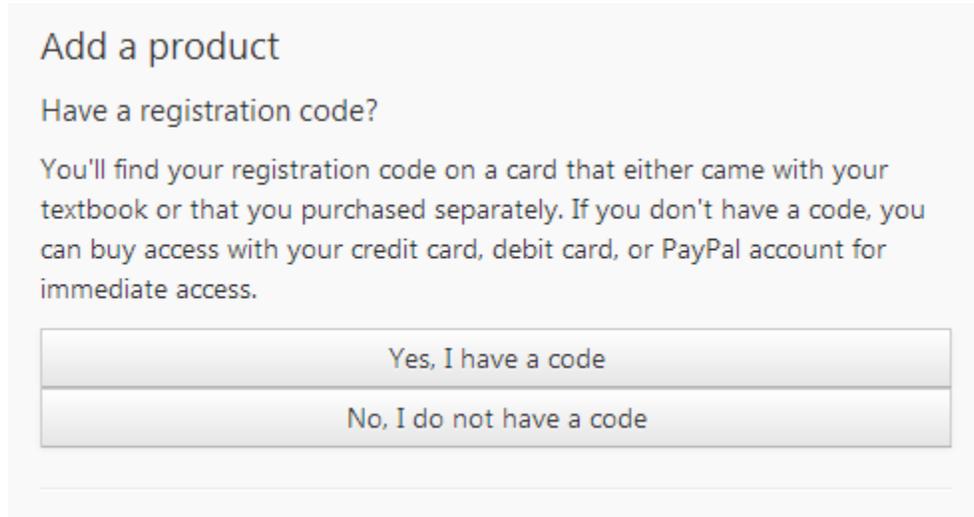
Class	Section	Campus	Action
Thuan's Remed 2013 Class	Online Office 2013	Default	Enroll
Thuan's Remed Class - All Projects	Online 2013	Default	Enroll
Thuan's Remed Exam 2013 Class	Exam	Default	Enroll
Thuan's Remed SIMnet Class	Exam Class	Default	Enroll
Thuan's Test Class	Winter 2013	Default	Enroll

Registering Your SIMnet Online Account

I do not have a registration code, and I would like to pay for my registration online

If you do not have a registration code, you can purchase your registration from within SIMnet.

1. Click the **No, I do not have a code** button.



The screenshot shows a registration form titled "Add a product". It asks "Have a registration code?" and provides instructions: "You'll find your registration code on a card that either came with your textbook or that you purchased separately. If you don't have a code, you can buy access with your credit card, debit card, or PayPal account for immediate access." Below the text are two buttons: "Yes, I have a code" and "No, I do not have a code".

2. Click the **Buy Online** button



The screenshot shows a "Purchase a license" dialog box overlaid on the registration form. The dialog box contains the text "The following forms of payment are accepted:" followed by logos for VISA, Mastercard, Discover, American Express, and PayPal. Below the logos is a prominent blue button labeled "Buy Online". A callout box with a black border and white background points to the "Buy Online" button, containing the text: "Click the **Buy Online** button to buy access online with a credit card, debit card, or PayPal account." The background shows the "No, I do not have a code" button from the previous step.

Registering Your SIMnet Online Account

- Review the McGraw-Hill license agreement. Click the **Check this box if you agree to the end user license agreement** check box, and then click **Next**.

Click this check box to accept and agree to the McGraw-Hill license agreement to use SIMnet Online.

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Check this box if you agree to the end user license agreement

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- Select the SIMnet Online product you want to purchase, and then click **Next**. If you are not sure which SIMnet product to purchase, check with your instructor or your class syllabus.

This image shows all of the SIMnet products available for online purchase. The page you see will probably be much shorter and only show the product or products that your school uses.

Click the radio button for the SIMnet product you need to purchase.

Select the product required for your class:

- SIMgrader 2010 (\$ _____)
- SIMnet + SIMgrader 2010 - Suite (\$ _____)
- SIMnet 2010 - One Application (\$ _____)
- SIMnet 2010 - Proficiency (\$ _____)
- SIMnet 2010 - Suite (\$ _____)
- SIMnet 2013 - In Practice - Office (\$ _____)
- SIMnet 2013 - Proficiency (\$ _____)
- SIMnet 2013 - Suite (\$ _____)

Note: The registration code will be automatically assigned to your SIMnet login immediately following payment. All prices are listed in U.S. Dollar (USD).

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Registering Your SIMnet Online Account

5. Select your method of payment – either a credit card (or debit card that can also be used as a credit card) or a PayPal account. Click **Next**. (If you select PayPal as your payment method, the button will appear as the orange PayPal **Pay Now** button instead of Next.)

The screenshot shows a progress bar at the top with four steps: 1 Agree, 2 Shop, 3 Payment Type (highlighted in blue), and 4 Buy. Below the progress bar is a form titled "Select your method of payment:". It contains two radio buttons: "Credit Card" (selected) and "PayPal". Under "Credit Card", there are logos for VISA, MasterCard, Discover, and American Express. Below the form are two buttons: "Previous" and "Next".

Click the radio button for the payment method you want to use.

- a. If you selected a credit card, enter the required information. The credit card payment information and billing address are not saved to the SIMnet database. This information is only used to process your SIMnet payment. It is not visible to your instructor.

Enter your information, and then click the **Buy** button to complete the purchase process. Be patient. The system may take a few minutes to process your payment. **Do not click the Pay button more than once, or your credit card may be charged multiple times.**

The screenshot shows a progress bar at the top with four steps: 1 Agree, 2 Shop, 3 Payment Type, and 4 Buy (highlighted in blue). Below the progress bar is a form with two main sections: "Order Details" and "Billing Address".

Order Details

Product:	SIMnet 2013 - In Practice - Office
Shipping:	\$0.00
Tax:	\$0.00
Total:	\$ [input field] (no taxes)

Note: The product will be automatically assigned to your SIMnet username immediately following payment. All prices are listed in USD.

Payment Method

Card Type:	Visa
Card Number:	[input field]
Security Code:	[input field] What's a security code?
Expire Date:	1 - January 2013 - 12 - 2013

Billing Address

First Name on Card:	[input field]
Last Name on Card:	[input field]
Address:	[input field]
Additional Address:	[input field]
ZIP / Postal Code:	[input field]
City:	[input field]
Country:	United States
State or Province:	[input field]

Enter your credit card and billing address information on this page. The billing address must match the address your credit card company has on file.

Registering Your SIMnet Online Account

- b. If you selected PayPal, you will see a PayPal log in screen.
- i. Click **Pay with my PayPal account**, enter your PayPal username and password, and click **Log In**. The SIMnet system does not keep or track your PayPal log in information.

The screenshot shows the PayPal login interface. On the left is the 'Your order summary' section with the deca software logo. The main area is titled 'Pay with my PayPal account' and includes fields for 'Email' and 'PayPal password', a 'Log In' button, and a link for 'Forgot email or password?'. Below the login fields is a link that says 'Don't have a PayPal account?' with the subtext '(Optional) Join PayPal for faster future checkout.' and a link 'Cancel and return to deca software llc.'.

deca software is the company that processes payments for SIMnet Online purchases.

Enter your PayPal log in information here.

If you do not have a PayPal account, click this link to create a new PayPal account.

Click this link to cancel, and return to SIMnet to select another payment option.

- ii. Confirm your PayPal payment information, and then click **Pay Now**.

The screenshot shows the 'Review your information' screen. On the left is the 'Your order summary' section. The main area is titled 'Review your information' and includes a 'Pay Now' button, a 'Payment methods' section with a 'Change' link, and a 'Contact information' section with an '@gmail.com' field. The 'Payment methods' section shows 'Credit/Debit Card : Visa XXXX-XXXX-XXXX-7908' as the selected method, with a note 'This transaction will appear on your bill as PayPal *SIMNET GDP.' Below this are options for 'Bill Me Later' (a PayPal service) and 'PayPal gift card, certificate, reward, or other discount'. At the bottom, there is another 'Pay Now' button and a link 'Cancel and return to deca software llc.'.

PayPal automatically uses your default payment method. If necessary, click the respective radio button to switch to another payment method linked to your PayPal account.

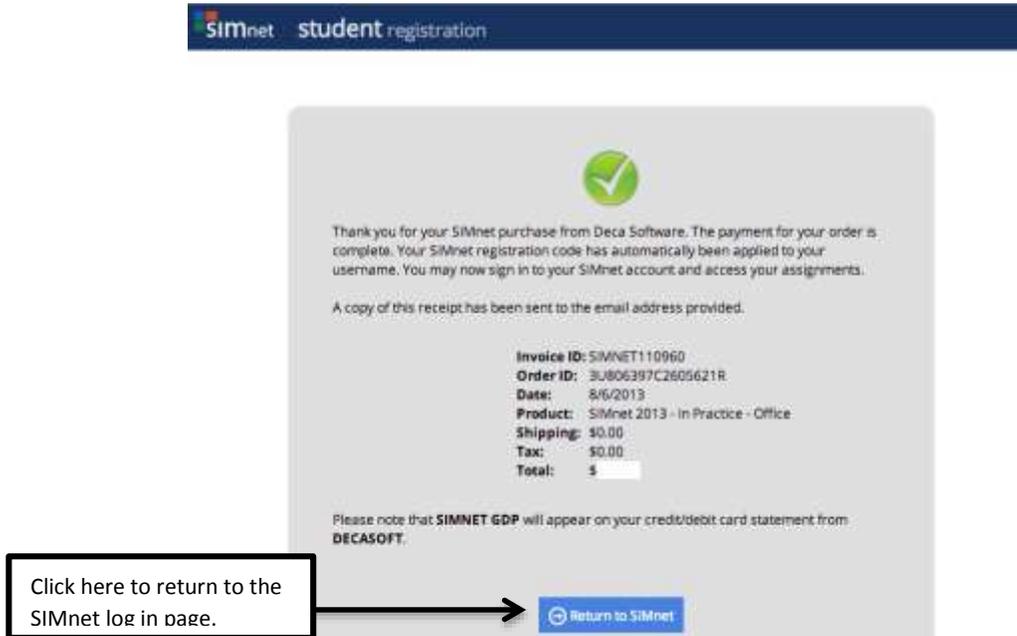
Click **Pay Now** to finalize your purchase.

Registering Your SIMnet Online Account

- This confirms your purchase and SIMnet registration. The system will also send you a receipt via email (using the email address you entered as part of your SIMnet registration).

You will not receive a registration code – your account is created automatically for you.

Click the **Return to SIMnet** button to return to the main page where you can now enter your username and password to log in to SIMnet.



- When you log back into SIMnet, click on your name in the upper right-hand corner to view your profile. Confirm that you are enrolled in the correct SIMnet class. If you need to enroll yourself in a different SIMnet class, select the **Add a course** button, select correct campus (if necessary), find the class you want to enroll in (use the filtering as needed), and then click the **Enroll** button. **Note:** Not all schools allow you to change SIMnet class enrollment.



Registering Your SIMnet Online Account

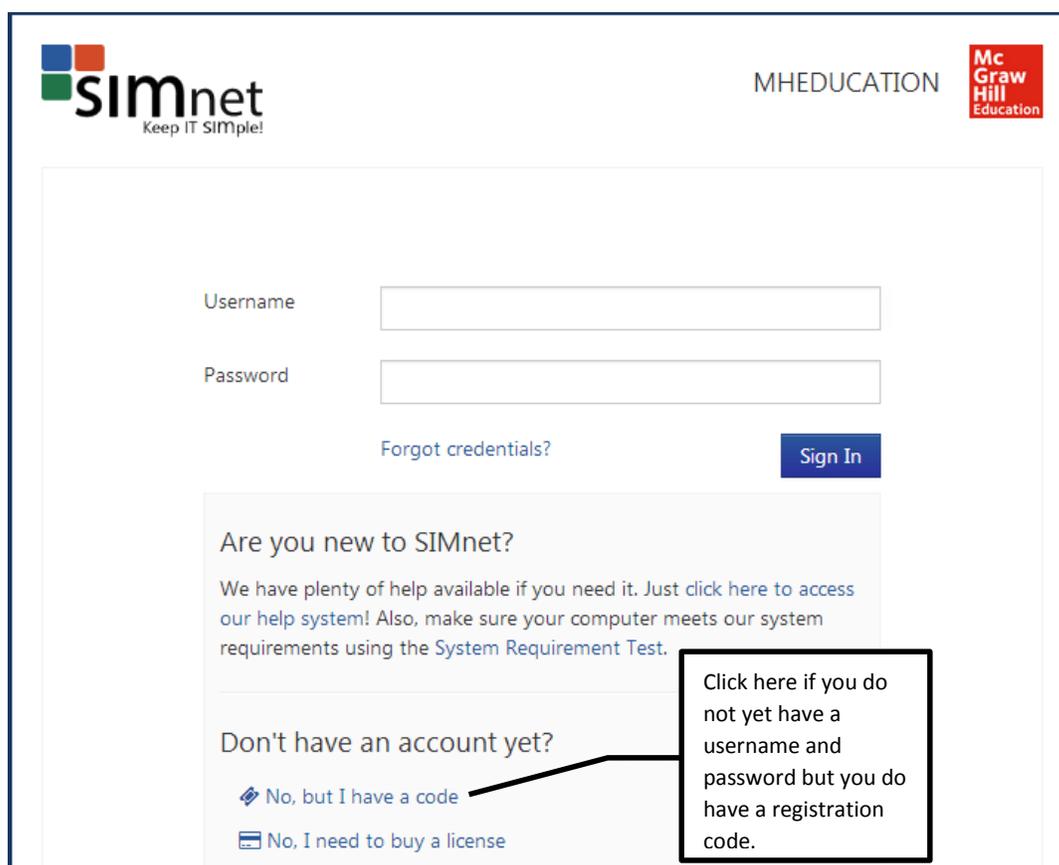
I do not have a username and password

If you do not have a username and password, you will need to *self-register* and create your SIMnet account.

I have a registration code

If you purchased a registration code from your bookstore, or if your instructor provided one to you, you will need to enter the code as part of the registration process. If you purchased a textbook for your class, the SIMnet registration code may be included with the textbook.

1. From the SIMnet log in page, click the **No, but I have a code** link.



The screenshot shows the SIMnet login page. At the top left is the SIMnet logo with the tagline 'Keep IT SIMple!'. At the top right are the logos for 'MHEDUCATION' and 'Mc Graw Hill Education'. Below the logos are two input fields: 'Username' and 'Password'. Below the 'Password' field is a link for 'Forgot credentials?' and a blue 'Sign In' button. Below the sign-in area is a section titled 'Are you new to SIMnet?' with a paragraph of text and a link to the help system. Below this is a section titled 'Don't have an account yet?' with two links: 'No, but I have a code' and 'No, I need to buy a license'. A callout box with a black border and a pointer to the 'No, but I have a code' link contains the text: 'Click here if you do not yet have a username and password but you do have a registration code.'

Registering Your SIMnet Online Account

2. Please be sure to double-check that you are using the correct SIMnet Online site for your school. Select the **Yes** radio button to confirm you attend the school, select the **No** radio button to confirm that you do not already have a SIMnet user name. (If you have a username and password already, please log in to SIMnet and enter your registration code in the space provided on the *Profile page*. Continuing through the self-registration process will result in a duplicate account.) Click **Next** to continue.

Your school name should appear here and here. If your school name is NOT displayed on this page, you are on the wrong SIMnet site. You should contact your instructor for the correct SIMnet URL.

Do you attend MHEDUCATION?
 Yes No

Do you already have a SIMnet Online username?
 Yes No

Select **No** to confirm that you do not already have a SIMnet username and account.

3. Review the McGraw-Hill license agreement. Click the **Check this box if you agree to the end user license agreement** check box, and then click **Next**.

Click this check box to accept and agree to the McGraw-Hill license agreement to use SIMnet Online.

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Registering Your SIMnet Online Account

- If necessary, expand the **Campus** list and select the correct campus. Click the name of the SIMnet class to enroll in, and then click **Next**. (If you are not sure what class to select, click Next without making a selection. After you complete registration, you can log in to SIMnet and go to the profile page to select a class, or you can ask your instructor to enroll your SIMnet student account in the correct class for you.)

1 Verify 2 Agree 3 Enroll 4 Activate 5 Register 6 Finish

Select the class you are enrolling in. If you can't find the class you need, do not worry. You can modify your enrollment after registration from your profile section. Click continue.

Campus: West Campus

Class Name	Section Name
Cost	Awesome Stuff
ECON44	101A
Excel 2010 Advanced	Online
Introduction to Office 2010	West
PowerPoint 2007 Projects	Online
Textbook	101

Clear Selection

Previous Next

If necessary, expand this list and select the correct campus.

Click your SIMnet class to select it.

- Enter your registration code in the space provided, and then click **Next**.

1 Verify 2 Agree 3 Enroll 4 Activate 5 Register 6 Finish

Have A Registration Code?

You'll find your registration code on a card that either came with your textbook or that you purchased separately.

Code: CFNAF5E3497TH45K64

Waiting for financial aid?

Check the box to the left to activate a 21 day free trial.

Previous Next

Enter your SIMnet registration code here. Registration codes are usually all uppercase letters, with no ones or zeros.

Registering Your SIMnet Online Account

6. Enter your SIMnet registration information, and then click the **Next** button. All the information must be entered before you can complete registration.
 - a. **Why do we require your email address?** Your email is required so the system can send you your username and/or password if you forget them.
 - b. **Why do we require your Student ID?** The Student ID is used as a unique identifier for each student account. Some instructors require students to use their real student ID numbers, so SIMnet gradebook records can be matched with other class records. If you are unsure what to use for your Student ID, check with your instructor.

The screenshot shows the registration form with a progress bar at the top indicating steps 1 through 6. Step 5, 'Register', is currently active. The form is divided into two sections: 'Personal Information' and 'Login Information'. In the 'Personal Information' section, there are fields for 'First Name' (filled with 'Timothy'), 'Last Name' (filled with 'Torgler'), 'Email' (filled with 'torgler@centralidnet.com'), and 'Student ID' (filled with 'torgler12345'). In the 'Login Information' section, there are fields for 'Username' (filled with 'torgler'), 'Password' (filled with '*****'), and 'Confirm Password' (filled with '*****'). A blue 'Next' button is located at the bottom right of the form. Three callout boxes provide additional instructions: one points to the name fields with the text 'Enter your first and last names here. This is how your name will appear in the SIMnet gradebook and reports.'; another points to the password field with the text 'Password is case sensitive.'; and a third points to the username field with the text 'Remember that your instructor will see your username in the gradebook and SIMnet reports. Use something appropriate and easy for you to remember.'

7. The final page confirms your registration information. If this information is correct, your registration is complete. You can throw away the registration code, as it is only good for a single registration. Click the **Finish** button to return to the main page where you can now enter your username and password to log in to SIMnet.

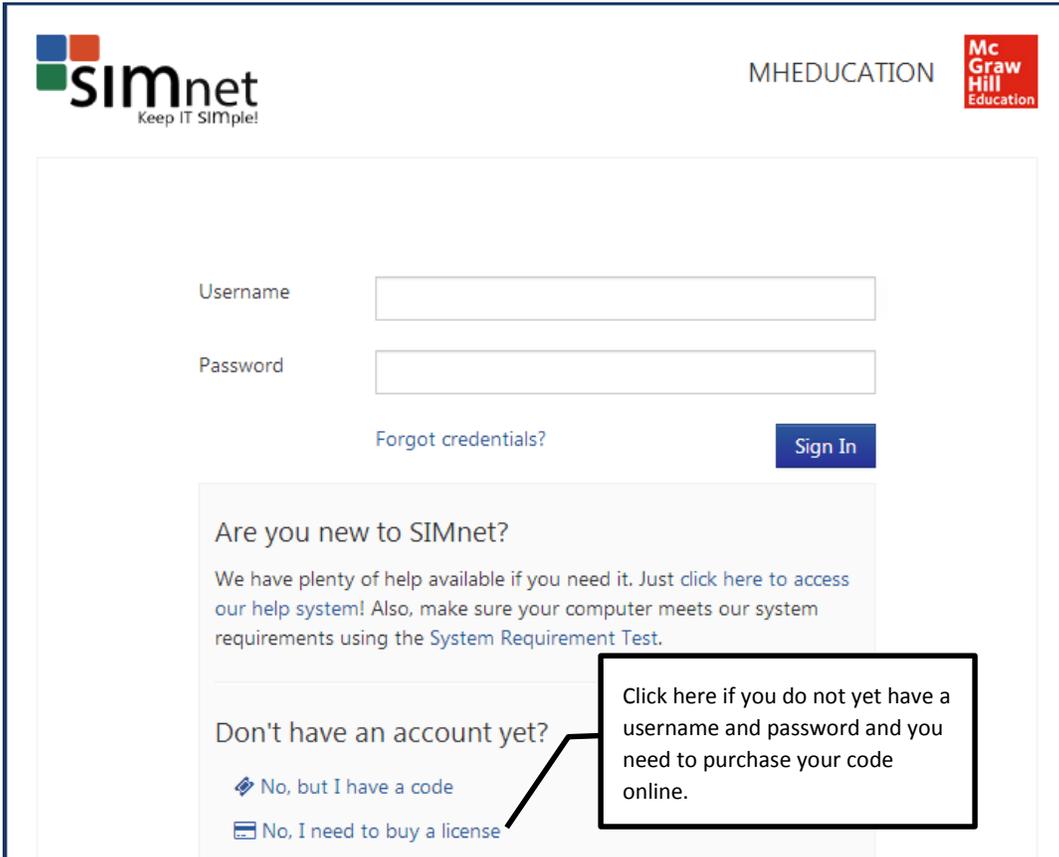
The screenshot shows the 'SIMnet student registration' confirmation page. At the top, there is a progress bar with steps 1 through 6, where step 6, 'Finish', is highlighted. The main content area contains the message 'You have successfully completed SIMnet Online registration.' followed by a list of registration details: 'First Name: Timothy', 'Last Name: Torgler', 'Email: torgler@centralidnet.com', 'Student ID: torgler12345', 'Username: torgler', and 'Registration Code: CHWQZ345789012'. A blue 'Finish' button is located at the bottom right. A callout box points to the 'Finish' button with the text 'Click here to return to the SIMnet log in page where you can enter your username and password to begin using the program.'

Registering Your SIMnet Online Account

I do not have a registration code, and I would like to pay for my registration online

If you have not yet purchased a registration code from your bookstore, you can pay for registration online using a credit or debit card or a PayPal account:

1. From the SIMnet log in page, click the **No, I need to buy a license** link.



The screenshot shows the SIMnet login interface. At the top left is the SIMnet logo with the tagline 'Keep IT SIMple!'. At the top right are the 'MHEDUCATION' and 'Mc Graw Hill Education' logos. The main content area contains a login form with 'Username' and 'Password' input fields, a 'Forgot credentials?' link, and a blue 'Sign In' button. Below the form is a section titled 'Are you new to SIMnet?' with a paragraph of text and a link to 'access our help system'. Underneath this is a section titled 'Don't have an account yet?' with two radio button options: 'No, but I have a code' and 'No, I need to buy a license'. A callout box with a black border and a pointer to the second option contains the text: 'Click here if you do not yet have a username and password and you need to purchase your code online.'

Registering Your SIMnet Online Account

- Please be sure to double-check that you are using the correct SIMnet Online site for your school. Select the **Yes** radio button to confirm you attend the school, select the **No** radio button to confirm that you do not already have a SIMnet user name. (If you have a username and password already, please log in to SIMnet and enter your registration code in the space provided on the *Profile page*. Continuing through the self-registration process will result in a duplicate account.) Click **Next** to continue.

simnet student registration MHEducation

1 2 3 4 5 6 7
Verify Agree Enroll Shop Register Payment Type Buy

Your school name should appear here and here. If your school name is NOT displayed on this page, you are on the wrong SIMnet site. You should contact your instructor for the correct SIMnet URL.

Do you attend MHEducation?
 Yes No

Do you already have a SIMnet Online username?
 Yes No

Select **No** to confirm that you do not already have a SIMnet username and account.

Previous Next

- Review the McGraw-Hill license agreement. Click the **Check this box if you agree to the end user license agreement** check box, and then click **Next**.

1 2 3 4 5 6 7
Verify Agree Enroll Shop Register Payment Type Buy

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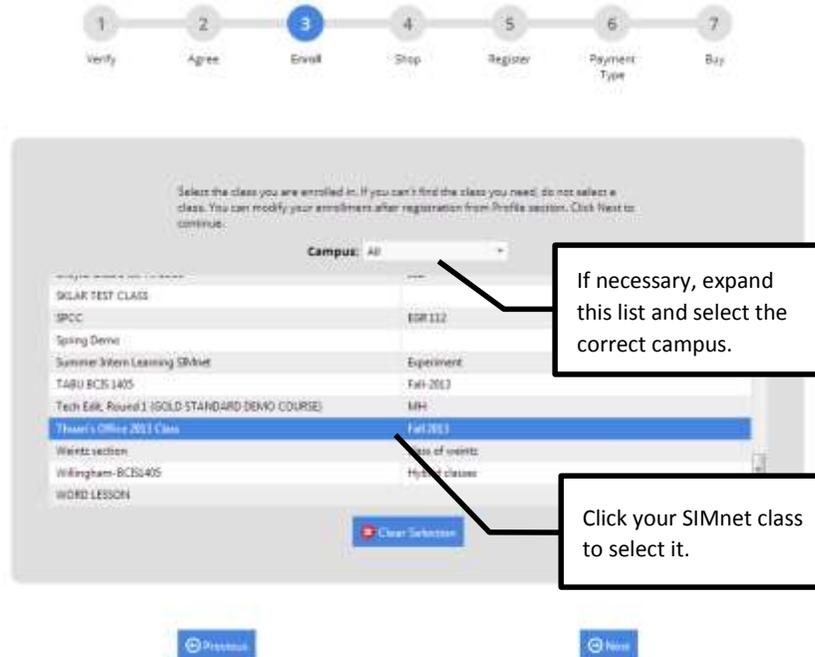
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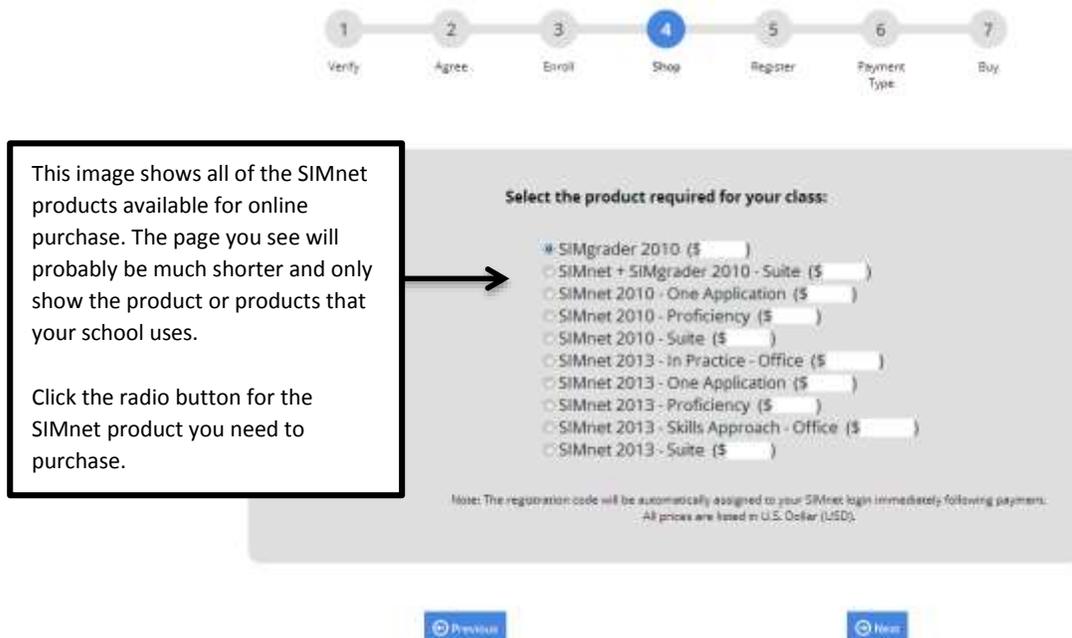
Previous Next

Registering Your SIMnet Online Account

- If necessary, expand the **Campus** list and select the correct campus. Click the name of the SIMnet class to enroll in, and then click **Next**. (If you are not sure what class to select, click Next without making a selection. After you complete registration, you can log in to SIMnet and go to the *profile page* to select a class, or you can ask your instructor to enroll your SIMnet student account in the correct class for you.)



- Select the SIMnet Online product you want to purchase, and then click **Next**. If you are not sure which SIMnet product to purchase, check with your instructor or your class syllabus.



Registering Your SIMnet Online Account

6. Enter your SIMnet registration information, and then click the **Next** button. All the information must be entered before you can complete the registration and purchase process.
 - a. **Why do we require your email address?** Your email is required so the system can send you your username and/or password if you forget them.
 - b. **Why do we require your Student ID?** The Student ID is used as a unique identifier for each student account. Some instructors require students to use their real student ID numbers, so SIMnet gradebook records can be matched with other class records. If you are unsure what to use for your Student ID, check with your instructor.

1 Verify 2 Agree 3 Enroll 4 Shop 5 Register 6 Payment Type 7 Buy

Enter your first and last names here. This is how your name will appear in the SIMnet gradebook and reports.

First Name: Thudh Last Name: Vith

Email: tv123@mh.com Student ID: tvstudent

Login Information

Username: tvstudent Password: Password is case sensitive.

Confirm Password:

Remember that your instructor will see your username in the gradebook and SIMnet reports. Use something appropriate and easy for you to remember.

Next

7. Select your method of payment – either a credit card (or debit card that can also be used as a credit card) or a PayPal account. Click **Next**. (If you select PayPal as your payment method, the button will appear as the orange PayPal **Pay Now** button instead of Next.)

1 Verify 2 Agree 3 Enroll 4 Shop 5 Register 6 Payment Type 7 Buy

Select your method of payment:

VISA MasterCard Discover American Express PayPal

Previous Next

Click the radio button for the payment method you want to use.

Registering Your SIMnet Online Account

- a. If you selected a credit card, enter the required information. The credit card payment information and billing address are not saved to the SIMnet database. This information is only used to process your SIMnet payment. It is not visible to your instructor.

Enter your information, and then click the **Buy** button to complete the purchase process. Be patient. The system may take a few minutes to process your payment. **Do not click the Pay button more than once, or your credit card may be charged multiple times.**

1 Verify 2 Agree 3 Enroll 4 Shop 5 Register 6 Payment Type 7 Buy

Order Details
Product: SIMnet 2013 - In Practice - Office
Shipping: \$0.00
Tax: \$0.00
Total: \$ [redacted] (Incl. Tax)
Note: The product will be automatically assigned to your SIMnet username immediately following payment. All prices are listed in USD.

Payment Method
Card Type: Visa
Card Number: [redacted]
Security Code: [redacted] [What's a security code?](#)
Expire Date: 1 - January 2011

Billing Address
First Name on Card: [redacted]
Last Name on Card: [redacted]
Address: [redacted]
Additional Address: [redacted]
ZIP / Postal Code: [redacted]
City: [redacted]
Country: United States
State or Province: [redacted]

Enter your credit card and billing address information on this page. The billing address must match the address your credit card company has on file.

Previous Buy

- b. If you selected PayPal, you will see a PayPal log in screen.
 - i. Enter your PayPal username and password, and click **Log In**. The SIMnet system does not keep or track your PayPal log in information.

deca software is the company that processes payments for SIMnet Online purchases.

deca software

Your order summary

Description	Price
SIMnet 2013 - In Practice - Office	\$
Item total	\$
Total \$	USD

Pay with my PayPal account
Log in to your account to complete the purchase

Email: [redacted]
PayPal password: [redacted]
Log In
[Forgot email or password?](#)

Enter your PayPal log in information here.

Don't have a PayPal account?
(Optional) Join PayPal for faster future checkout

If you do not have a PayPal account, click this link to create a new PayPal account.

Cancel and return to deca software llc

Click this link to cancel, and return to SIMnet to select another payment option.

Registering Your SIMnet Online Account

- ii. Confirm your PayPal payment information, and then click **Pay Now**.

software
deca

Your order summary

Descriptions	
SIMnet 2013 - In Practice - Office	\$
Item total	\$
Total \$	USD

PayPal automatically uses your default payment method. If necessary, click the respective radio button to switch to another payment method linked to your PayPal account.

Review your information

Pay Now

Payment methods [Change](#)

Credit/Debit Card: Visa XXXX-XXXX-XXXX-7908 \$ USD
This transaction will appear on your bill as PayPal *SIMNET GDP.

Bill Me Later®, a PayPal service
\$10 back and 6 months to pay on purchases of \$99+
Subject to credit approval. [See terms](#)

PayPal gift card, certificate, reward, or other discount [Redeem](#)
View [PayPal policies](#) and your payment method rights.

Contact information
@gmail.com

Pay Now ← Click **Pay Now** to finalize your purchase.

[Cancel and return to deca software llc.](#)

8. This confirms your purchase and SIMnet registration. The system will also send you a receipt via email (using the email address you entered as part of your SIMnet registration).

You will not receive a registration code – your account is created automatically for you.

Click the **Return to SIMnet** button to return to the main page where you can now enter your username and password to log in to SIMnet.

simnet student registration

Thank you for your SIMnet purchase from Deca Software. The payment for your order is complete. Your SIMnet registration code has automatically been applied to your username. You may now sign in to your SIMnet account and access your assignments. A copy of this receipt has been sent to the email address provided.

Invoice ID: SIMNET110960
Order ID: 3U806J97C26056218
Date: 8/5/2013
Product: SIMnet 2013 - In Practice - Office
Shipping: \$0.00
Tax: \$0.00
Total: \$

Please note that SIMNET GDP will appear on your credit/debit card statement from DECA SOFT.

Click here to return to the SIMnet log in → [Return to SIMnet](#)

Frequently Asked Questions

I purchased online. Where is my registration code?

If you purchase your registration access online, the registration code is added to your SIMnet account automatically. You never receive (or need) an actual registration code.

I purchased online. Can I get a receipt?

The system will send your purchase receipt via an email from DECA SOFTWARE. You may need to check your junk email folder for the receipt email.

If you need another copy of your purchase receipt, please email sales@decasoftware.com. Be sure to include your name, your school, and the product you purchased.

Can I return my purchase?

If you purchased online, and you have never used SIMnet, you may be eligible for a refund. Forward your purchase receipt to sales@decasoftware.com and explain why you need a refund.

If you did not purchase online, you will need to contact the place where you purchased the code to inquire about return or exchange policies. Deca software cannot refund purchases made from your school bookstore or another seller.

I purchased the wrong code or SIMnet module. Can I exchange it?

If you purchased a single module SIMnet code and registered for the wrong module, McGraw-Hill technical support can help you. Go to <http://mpss.mhhe.com/products-simnet.php> and use their online form to request assistance.

If you purchased the wrong code online, send an email to sales@decasoftware.com and explain your situation. Deca software may be able to swap your registration for the correct one, or they may need to refund your purchase, so you can repurchase the correct registration type.

If you purchased the wrong code from your school bookstore or another seller, you will need to contact the place where you purchased the code to inquire about return or exchange policies.

I am waiting on financial aid but I need to start my course work. How do I do this?

Click “No, but I Have a Code” on the school’s SIMnet homepage. There is a check box for a free trial period during the registration process where you can complete your assignments. The free trial can last up to 21 days. If the “No, but I Have a Code” on the school’s SIMnet homepage does not exist, please contact your instructor to add the free trial for you.