ISBAR Communication Template

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| I (Identification) | Who are you (name and title). Who are you calling or talking about (name, room #, and admitting diagnosis) | Hello, I am Mrs Pxxxx Vitalis from your class ‘Introduction to nursing’. I am calling about Philomena Jack, a 45 year old female friend of mine. |
| S (Situation) | Why did you call or why are you having this conversation? | The client is experiencing anxiety, blurred vision, headaches, palpitations, fatigue, fainting, sweating, chills and clumsiness. 02 sat is 94%, temp is 93.5°F (axillary), BP 140/66 mmHg, respiratory rate is 14, pulse is 90. |
| B (Background) | What is the important background information that the person you are communicating with needs to know. | The patient has a medical history of regular cold. An oral glucose tolerance test showed high total insulin levels. Hypothermia was also detected. |
| A (Assessment) | What are important assessment findings that relate to the reason you are communicating. What is currently going on? | Based on my assessment, her symptoms maybe associated with hypoglycaemia.  |
| R (Recommendation) | What do you want?  | Would you like glucose level check via glucometer? And when do you have time to see the client? |

1. How did using the ISBAR communication pattern help you in preparing to communicate the issue with the person you selected to communicate with?

Using the ISBAR ( Identification, Situation, Background, Assessment and Recommendation) communication pattern helped me have a birds eye view of the patients symptoms, current condition as well as medical history. With these, I would be able to communicate the issue perfectly with the person I choose to communicate with. With this ISBAR communication, the person I am communicating with will have an immediate idea of how critical or severe the issue of the client is.

1. Ask the person you communicated with for feedback on any communication that was unclear, confusing or potentially left out. Share the feedback from the other person here: The feedback I got from the person I communicated with is that the assessment was unclear, Background is partially confusing and somethings are potentially left out in the recommendation.